



Teller Vision Simulation Training Needs Analysis

List Statistics

Total Participants – 15
Average Score – 71
Average Transaction Time (minutes) – 4:31
Average Number of Transaction Errors – 2
Number of Participants in Balance – 12

Skill Detail

This section lists each of the skills measured on the Teller Vision Simulation along with the number and percentage of individuals within each skill performance level (i.e., Low, Medium, High). This information can be used to target specific training needs within your organization thereby increasing training effectiveness.

Skill	Low	Medium	High
Attention to Detail	4 (27%)	8 (53%)	3 (20%)
Customer Focus	6 (40%)	6 (40%)	3 (20%)
Ability to Learn and Apply Procedures	2 (13%)	2 (13%)	12 (74%)
Sales Focus	1 (7%)	12 (80%)	2 (13%)
Cash Handling / Balancing	3 (20%)	5 (34%)	7 (46%)