



System Requirements

PC-Based Testing Programs

Call Center Simulation
Call Center Simulation en Español
CASH—Collection Agent
Simulation for Hiring
e.SKILLS Simulation
e.SKILLS Simulation Bilingual
Team Leader Readiness Simulation
Teller Vision Simulation

Web-Based Testing Programs

Call Center Simulation on Demand
Simulation on Demand for Agents
Teller Vision Simulation on Demand
Virtual Customer Simulation



Employment Technologies
CORPORATION

When Performance Counts™

532 South New York Avenue
Winter Park, FL 32789-4242
etc-easy.com

800-833-EASy (3279)

Computer/Processor

- IBM-compatible PC with a 500 MHz processor or higher (1 GHz recommended)
- 250 MB of hard disk space (for PC-based testing programs only)

Memory

- 512 MB of RAM or higher (1 GB recommended)

Display

- SVGA (1024 x 768) or higher resolution with 16 bit color

Internet Connection

- Active broadband/high-speed connection

Operating System

- Microsoft Windows® 2000, XP, or Vista with current service packs

Peripherals

- Microsoft-compatible keyboard and mouse (or compatible pointing device)
- Speakers or headphones (headphones recommended)

Software

- Microsoft® Windows Media® Player version 10 or later
- Microsoft Internet Explorer® version 6 or later
- Adobe Flash® Player version 8 or later