



Virtual Customer Simulation – Serviceville

List of Participant Results

Name	Test Date	Overall Score	Avg Time	Friendliness	Conscientiousness	Problem Solving
Flores, Maria	07/02/2009	91	3:42	High	High	High
Armstrong, Kevin	07/14/2009	88	4:01	High	High	Medium
Taylor, Gillian	07/02/2009	85	4:27	High	High	Medium
Zak, Barbara M.	07/11/2009	85	3:51	High	Medium	Medium
Lee, Dan	07/07/2009	83	4:11	High	Medium	Low
Ramirez, Ray	07/02/2009	78	4:57	High	Medium	High
Hunter, Mitchell	07/02/2009	74	3:58	High	Medium	Medium
Dalton, Alex	07/06/2009	73	4:38	High	Medium	Medium
Wing, Richard	07/02/2009	72	4:26	Medium	Low	High
Johnson, Jim	07/03/2009	68	4:44	High	Medium	Low
Jones, Amy	07/02/2009	68	4:23	High	Low	Medium
Dodge, Chris	07/06/2009	67	4:52	Medium	Low	Low
Owen, Dale	07/08/2009	61	4:36	Medium	Low	Low
Spencer, Elizabeth	07/02/2009	60	5:14	Low	Low	Medium
Smith, Pat	07/09/2009	55	5:02	Low	Low	Low